



Agentic Orchestration Across Industries [2]



Business Value Across Industries

Siloed automation gains have historically been capped at around 3–5%. Agentic orchestration making organizations rethink their AI strategy to maximize the potential benefits.

Total Customer Experience



Banking:
€200M
revenue impact through AI-empowered omnichannel approach



Telecom:
25%
reduction in call transfers with AI-assisted customer service



Insurance:
24%
improved customer satisfaction through AI-powered risk assessment



Retail:
35%
increased sales through personalized recommendations



Healthcare:
30%
reduction in unnecessary procedures with AI diagnostics

“By 2027, AI leaders expect to achieve 60% more value via revenue growth than other firms.”

— Boston Consulting Group

Employee Productivity



Manufacturing:
20%
reduced maintenance costs with AI-driven predictive maintenance



Banking:
360K
hours saved annually through AI contract analysis



Logistics:
15%
reduced operational costs through AI optimization



Insurance:
30–40%
reduction in marketing content creation time



Public Sector:
20%
reduced maintenance costs with AI-driven predictive maintenance

IT Efficiency



Healthcare:
25%
reduced cycle time in clinical research



Financial Services:
45%
faster development with reusable process components



Energy:
20%
reduced exploration costs through AI-powered analytics



Technology:
15%
improved system uptime with AI monitoring



Cross-Industry:
40%
reduction in time to integrate new AI capabilities

“Only 4% of organizations have developed AI capabilities across functions to consistently generate significant value.”

— Boston Consulting Group

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About Camunda

Camunda enables organizations to orchestrate and automate processes across people, systems, and devices to continuously overcome complexity, increase efficiency, and fully operationalize AI. Built for business and IT, Camunda’s leading orchestration and automation platform executes any process at the required speed and scale to remain competitive without compromising security, governance, or innovation. Over 700 companies across all industries, including Atlassian, ING, and Vodafone, trust Camunda with the design, orchestration, automation, and improvement of their business-critical processes to accelerate digital transformation.

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